



GUIDA TECNICA

**Guida alla Configurazione
della Mail Alert su Draytek
2865-2765-2927-2962**



Le guide hanno esclusivamente uno scopo esplicativo.
VoipVoice declina ogni responsabilità derivante dall'applicazione di quanto riportato nelle medesime.

1. Configurazione Half Bridge Mode

Procediamo recandoci sulla sezione System Maintenance → Syslog/Mail Alert.

System Maintenance >> SysLog / Mail Alert

SysLog / Mail Alert Setup

SysLog Access Setup ☐ Enable Syslog Save to: ☒ Syslog Server ☐ USB Disk Maximum Syslog folder space 1 GB When Syslog folder is full: Overwrite oldest logs Router Name: DrayTek Primary Syslog Server Server IP/Hostname: Destination Port: 514 Secondary Syslog Server Server IP/Hostname: Destination Port: 0 Mail Syslog Enable syslog message: ☐ Enable ☒ Firewall Log ☒ VPN Log ☒ User Access Log / Hotspot User Information ☒ WAN Log ☒ Router/DSL information ☒ WLAN Log	Mail Alert Setup ☒ Enable Send a test e-mail Interface: Any SMTP Server: smtp.gmail.com SMTP Port: 465 Mail To: mail destinatario Sender Address: mail mittente Connection Security: SSL ☒ Authentication Username: user mittente Password: Enable E-Mail Alert: ☒ DoS Attack ☒ APPE ☒ VPN LOG ☐ Debug Log Interval Time: 0 (seconds)
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Note:
1. USB Syslog space is available from 256-1024 MB or 1-16 GB.
2. Mail Syslog cannot be activated unless USB Disk is ticked for "Syslog Save to".
3. Mail Syslog feature will send the Syslog when it is full.

OK Clear

In questa schermata andiamo a modificare i seguenti valori:

- SMTP Server → SMTP della mail mittente

(in caso di account Google è necessario disabilitare 2FA per l'APP, trovate la procedura a questo link - <https://support.google.com/mail/answer/185833?hl=en#zippy=%2Cremove-app-passwords>);

-SMTP Port → Porta SMTP desiderata;

-Mail To → indirizzo mail destinatario desiderato;

-Sender Address → indirizzo mail mittente desiderato;

-Authentication → user e psw della mail mittente indicata precedentemente.

Successivamente rechiamoci nella sezione Objects Setting → SMS/Mail Service Object ed impostiamo i seguenti parametri come precedentemente indicati.

Objects Setting >> SMS/Mail Service Object

Profile Index: 1

Profile Name	Nome_regola
Interface	Any
SMTP Server	SMTP
SMTP Port	465
Sender Address	Mail mittente
Connection Security	SSL
☒ Authentication	
Username	user mittente
Password	••••••••
Sending Interval	0 (seconds)

Note:

1. Only one mail can be sent during the "Sending Interval" time.
2. If the "Sending Interval" was set to 0, there will be no limitation.

OK Clear Cancel Send a Test E-mail

A questo punto, è necessario andare a specificare la notifica di nostro interesse, quindi, procediamo nella sezione Objects Setting → Notification Object
Esempio notifica per disconnessioni:

Objects Setting >> Notification Object

Profile Index: 1

Profile Name	Disconnessioni	
Category	Status	
WAN	☒ Disconnected	☒ Reconnected
	☐ Disconnected	☐ Reconnected
VPN Tunnel	☐ Downtime Limit	
	60~3600 seconds	
Temperature Alert	☐ USB Out of Range	
WAN Budget	☐ Limit Reached	
Central VPN Management	☐ CPE Offline ☐ CPE Config Backup Fail ☐ CPE Config Restore Fail ☐ CPE Firmware Upgrade Fail ☐ CPE VPN Profile Setup Fail	
High Availability	☐ Failover Occurred ☐ Config Sync Fail ☐ Router Unstable	
Security	☐ Web Log-in ☐ Telnet Log-in ☐ SSH Log-in ☐ TR069 Log-in ☐ FTP User Log-in ☐ Config Changed(From WebUI and CLI) ☐ Brute Force Protection	

OK Clear Cancel

Note:

1. When High Availability is enabled, "Sending Interval" of **SMS Provider profile** should set to 0.
2. When the VPN Downtime limit is enabled, Vigor Router will not send the VPN Down alert immediately. It will send the Alert after the Downtime limit period if the VPN still doesn't go up.

Esempio notifica per superamento della soglia dei Gigabyte:

Objects Setting >> Notification Object

Profile Index: 2

Profile Name	WAN Limite	
Category	Status	
WAN	☐ Disconnected	☐ Reconnected
VPN Tunnel	☐ Disconnected	☐ Reconnected
	☐ Downtime Limit	
	60~3600 seconds	
Temperature Alert	☐ USB Out of Range	
WAN Budget	☒ Limit Reached	
Central VPN Management	☐ CPE Offline	
	☐ CPE Config Backup Fail	
	☐ CPE Config Restore Fail	
	☐ CPE Firmware Upgrade Fail	
	☐ CPE VPN Profile Setup Fail	
High Availability	☐ Failover Occurred	
	☐ Config Sync Fail	
	☐ Router Unstable	
Security	☐ Web Log-in	
	☐ Telnet Log-in	
	☐ SSH Log-in	
	☐ TR069 Log-in	
	☐ FTP User Log-in	
	☐ Config Changed(From WebUI and CLI)	
	☐ Brute Force Protection	

OK Clear Cancel

Note:

1. When High Availability is enabled, "Sending Interval" of **SMS Provider profile** should set to 0.
2. When the VPN Downtime limit is enabled, Vigor Router will not send the VPN Down alert immediately. It will send the Alert after the Downtime limit period if the VPN still doesn't go up.

In questo secondo esempio sarà necessario anche andare ad impostare la soglia di consumo andando nella sezione WAN → WAN Budget

WAN >> WAN Budget

WAN1

☒ Enable

Criterion and Action

Quota Limit: 4000 MB

When quota exceeded: ☐ Shutdown WAN interface

☒ Using Notification Object

Set Mail Alert or SMS message

Monthly Custom

Select the day of a month when your (cellular) data resets.

Data quota resets on day 1 ~ at 00:00

Note:

1. Please make sure the Time and Date of the router is configured.
2. SMS message and mail will be sent when the usage reaches 95% and 100% of quota.

OK Cancel

Infine, per attivare il tutto, andiamo nella sezione Applications → SMS Mail Alert Service e popoliamo la prima regola mettendola in Enable, inserendo il profilo Mail Service precedentemente creato, inseriamo la mail del destinatario, e il profilo di notifica precedentemente creato.

Applications >> SMS / Mail Alert Service

SMS Alert		Mail Alert		Set to Factory Default		
Index	Enable	Mail Service	Mail Address	Notify Profile	Schedule(1-15)	
1	☒	1 - Nome Profilo ▾	mail destinatario	1 - Disconnessioni ▾	None ▾	None ▾
2	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
3	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
4	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
5	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
6	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
7	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
8	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
9	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾
10	☐	1 - Nome Profilo ▾		1 - Disconnessioni ▾	None ▾	None ▾

Note:

1. All the Mail Alert profiles share the same "Sending Interval" setting if they use the same Mail Server.

OK Cancel